

# Root Cause Analysis (RCA) Worksheet

<b>STEP 1:</b> <b>Define the problem.</b>	<b>Problem statement:</b>	
<b>STEP 2:</b> <b>Collect data.</b>	Relevant data used to define problem:  Discipline records Academic scores IEP placement data Teacher interviews Parent feedback Observation notes Attendance records Other _____ _____	<b>Summary of findings:</b>
<b>STEP 3:</b> <b>Identify possible cause(s).</b>	<b>Top three contributing problems</b>	
	1.	
	2.	
	3.	

<b>STEP 4: Find the root cause(s).</b>	<b>What are the fundamental causes driving the problem? Focus on the systems, not people.</b>		
<b>STEP 5: Develop a plan.</b>	<b>What steps will you take to address the root cause?</b>		
	<b>Action steps</b>	<b>People responsible</b>	<b>Timeline</b>
<b>STEP 6: Evaluate the plan.</b>	<b>How will you know that progress is being made?</b>		
	<b>Indicators of success</b>		<b>Review dates</b>