

Root Cause Analysis (RCA) Worksheet

STEP 1: Define the problem.	Problem statement:	
STEP 2: Collect data.	Relevant data used to define problem: Discipline records Academic scores IEP placement data Teacher interviews Parent feedback Observation notes Attendance records Other _____	Summary of findings:
STEP 3: Identify possible cause(s).	Top three contributing problems	
	1.	
	2.	
3.		

STEP 4: Find the root cause(s).	<p>What are the fundamental causes driving the problem? Focus on the systems, not people.</p>								
STEP 5: Develop a plan.	<p>What steps will you take to address the root cause?</p> <table border="1" data-bbox="344 762 1486 1417"> <thead> <tr> <th data-bbox="344 762 714 819">Action steps</th><th data-bbox="714 762 1111 819">People responsible</th><th data-bbox="1111 762 1486 819">Timeline</th></tr> </thead> <tbody> <tr> <td data-bbox="344 819 714 1417"></td><td data-bbox="714 819 1111 1417"></td><td data-bbox="1111 819 1486 1417"></td></tr> </tbody> </table>			Action steps	People responsible	Timeline			
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STEP 6: Evaluate the plan.	<p>How will you know that progress is being made?</p> <table border="1" data-bbox="344 1459 1486 1848"> <thead> <tr> <th data-bbox="344 1459 1111 1516">Indicators of success</th><th data-bbox="1111 1459 1486 1516">Review dates</th></tr> </thead> <tbody> <tr> <td data-bbox="344 1516 1111 1848"></td><td data-bbox="1111 1516 1486 1848"></td></tr> </tbody> </table>			Indicators of success	Review dates				
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